

## QUALITY POLICY

### COMMITMENT TO QUALITY AND CONTINUOUS IMPROVEMENT

**GOPACK SRL**, pursues with determination the continuous improvement of its Quality Management System, with the aim to fully meet the needs and expectations of customers and all interested parties, ensuring full compliance with regulatory requirements, in particular as regards the safety and quality of packaging intended to come into contact with food.

The company orients every action towards excellence, basing its choices on values of responsibility, innovation and sustainability, to support the growth of the customer and the market.

### PRINCIPLES AND STRATEGIC GUIDELINES

- the adoption of the **process approach** and **risk-based thinking** at all levels of the company;
- **highly qualified suppliers**, selected on criteria such as professionalism, competence and quality and a periodic evaluation of the reliability and quality of the products/services provided;
- the **development of own brand products** ensuring a reliable supply chain and innovative technical solutions for used materials and technology;
- the **maintenance of a warehouse with a wide range of products and availability** in order to ensure prompt delivery to the customer of items with higher demand;
- **ensure the customer accuracy in deliveries**, reducing errors during order acceptance, preparation of shipments and delivery times.

### OUR GOAL

"To guarantee the customer safe, innovative and punctual solutions, in compliance with the highest standards of quality and sustainability".

The Management is committed to disseminating this Quality Policy at all levels of the company, promoting its application and ensuring it is constantly revised in order to keep it always up-to-date and effective.

PALAZZO PIGNANO, 07/01/2025

The Management

